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## Privacy Policy

### 1. Introduction

PT Solutions Limited (“we”, “our”, “us”) is committed to protecting and respecting your privacy. This policy explains how we collect, use, and protect your personal information when you visit our website ([www.ptslimited.co.uk](http://www.ptslimited.co.uk)) and interact with our services.

### 2. Information We Collect

We may collect and process the following data about you:

- **Personal Identification Information:** Name, email address, phone number, company name, and job title.
- **Technical Data:** IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access this website.
- **Usage Data:** Information about how you use our website, products, and services.
- **Marketing and Communications Data:** Your preferences in receiving marketing from us and your communication preferences.

### 3. How We Use Your Information

We use the information we collect in the following ways:

- To provide, operate, and maintain our website.
- To improve, personalize, and expand our website.
- To understand and analyse how you use our website.
- To develop new products, services, features, and functionality.
- To communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes.
- To process your transactions and manage your orders.
- To send you emails.
- To find and prevent fraud.

### 4. Data Sharing and Disclosure

PT Solutions Limited, 2 Venture Road, Southampton Science Park, Southampton, Hampshire, SO16 7NP

Telephone: +44 (0) 2380 111 844 - Email: [info@ptslimited.co.uk](mailto:info@ptslimited.co.uk) - Website: [www.ptslimited.co.uk](http://www.ptslimited.co.uk)

Company Registration Number: 3236767 – VAT Number: 679583172

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We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

## **5. Data Security**

We implement a variety of security measures to maintain the safety of your personal information. Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential.

## **6. Your Data Protection Rights**

Depending on your location, you may have the following rights regarding your personal data:

- The right to access – You have the right to request copies of your personal data.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate or complete information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

## **7. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

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## 8. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: [info@ptslimited.co.uk](mailto:info@ptslimited.co.uk)
- By visiting this page on our website: [Managed IT Services | PT Solutions](#)
- By phone number: +44 (0) 2380 111 844
- By mail: PT Solutions Limited, 2 Venture Road, Southampton Science Park, Southampton, Hampshire, SO16 7NP

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